# POLYTECH

**NEW** with more benefits! **IMPLANTS OF EXCELLENCE** Programme Registration Guide

Safety you can feel

#### WE SUPPORT YOU ON YOUR JOURNEY

Taking part in the annual surveys entitles you to benefit from the Implants of Excellence programme for the following year.

# BENEFITS OF THE PROGRAMME IMPLANTS OF EXCELLENCE

#### IMPLANTS OF EXCELLENCE PROGRAMME HIGHLIGHTS

The programme covers all indications mentioned in the instructions for use, e.g. augmentation and reconstruction of breast and buttocks as well as breast and buttocks lift with implants.

Products		Service
<ul> <li>Breast implants incl. B-Lite<sup>®</sup> with the following surfaces:</li> <li>MESMO<sup>®</sup></li> <li>Microthane<sup>®</sup></li> <li>POLYtxt<sup>®</sup></li> <li>POLYsmoooth<sup>™</sup></li> <li>Gluteal implants</li> </ul>		<ul> <li>Free lifetime exchange implants of the same product range*</li> <li>In the event of a material related loss of shell integrity</li> <li>Including contralateral breast adjustement* in all cases in which such need is diagnosed by a surgeon</li> </ul>
Additional service offer for implants with the following surfaces • MESMO <sup>®</sup> • POL Ytxt <sup>®</sup>	Implant replacement* in the event of Baker III or IV capsular contracture including the contralateral breast in all cases in which such need is diagnosed by a surgeon Up to 10 years after surgery	
• POLYtxt° Up to 10 years after • POLYsmoooth™		ears arter surgery
Microthane®	For lifetime including rotation	

Not valid for custom made POLYTECH and B-Lite® breast implants and gluteal implants with article numbers preceeded by SAF

\* Excluding any costs of surgery



Support patient confidence and engagement



Lifetime implant replacement in the event of material related rupture\*



Participate in our annual questionnaires, contribute to progress in the field of breast implants

Opportunity to stay in touch

\* In the event of a material related loss of shell integrity, excluding any costs of surgery

See Warranty Terms and Conditions



Quality you can feel

#### HOW DO YOU REGISTER?

- 1. Free online registration at www.polytechhealth.com. To register, you will need your implant passport (which you will have received from your surgeon after surgery).
- 2. You can register for up to six months after surgery.
- 3. The registration is only valid if the online-form has been filled out completely.
- 4. Apart from registration, participation in the annual survey is mandatory to benefit from the Implants of Excellence programme. The annual survey link will be sent to you by e-mail. The link is active for a limited time only. Make sure to take part in the survey in time. If you have not received an e-mail with the link by the end of May (if you have registered by 31.03. of the previous year), contact: ioe@polytechhealth.com at your earliest convenience.
- 5. All documents are delivered digitally, unless delivery by mail is requested in the registration process.
- 6. By registering to the Implants of Excellence programme you fully accept the terms and conditions associated therewith.

Please read carefully the Warranty Terms and Conditions on: https://polytech-health-aesthetics.com/en/warranty

### IMPLANTS OF EXCELLENCE PROGRAMME BY POLYTECH

For more information ask your surgeon or visit: www.polytechhealth.com





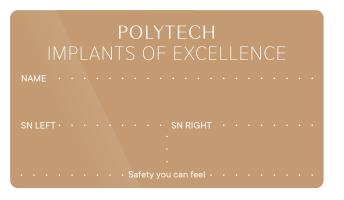
#### WHAT YOU WILL RECEIVE

After registering online, you will receive the following materials:

WELCOME LETTER
 Confirmation of registration

#### MEMBER CARD

Carry with your regularly. Contains details of your implants



#### WARRANTY CERTIFICATE

Personal document containing the full information regarding your implant and operation

#### TERMS AND CONDITIONS

Details of the IMPLANTS OF EXCELLENCE programme

#### Please note:

All documents are delivered digitally, unless delivery by mail is requested in the registration process.

. . . . . . . . . . . . . .

#### YOUR PARTICIPATION

- The 'Implants of Excellence' programme is a voluntary service provided by POLYTECH and can be changed or discontinued at any time, and registrations which are made up to that time will not be affected by such a decision. Use of the programme is subject to the conditions in effect at the time of surgery. The programme is only valid in countries where POLYTECH is active.
- 2. Participation in the annual survey is mandatory. You will receive the link by email.
- 3. The programme shall not apply in the following cases:
  - Damage to the implant before or during implantation surgery
  - Damage to the implant as a result of an accident or injury
  - Damage to the implant by mammography
  - Damage to the implant during open or closed capsulotomy
  - · Any other complications not explicitly listed in the previous table under "Service
  - For custom made POLYTECH and B-Lite<sup>®</sup> breast implants and gluteal implants with article numbers preceeded by SAF
- 4. Implant surgery must be performed by a qualified surgeon using state-of-theart surgical techniques and in compliance with the instructions for use for the breast or gluteal implant in question. In case of rupture or capsular contracture, the surgeon who performed the original implantation should, if possible, perform the implant replacement. If this is not possible, POLYTECH must be informed proactively.
- 5. For requests for the replacement of breast implants due to capsular contracture Baker Grade III or IV, the treating surgeon must prepare photographic documentation prior to explantation. The same applies to the rotation of implants coated with Microthane<sup>®</sup>.
- 6. Damaged implants must be sent to POLYTECH for examination in a decontaminated state within four weeks after explantation. A comprehensive surgical report must be enclosed. In cases where implants are not returned properly or if no sufficient documentation is enclosed, no benefits can be granted.

Valid for all implant surgeries. This warranty retroactively\* covers all breast and gluteal implants registered in Implants of Excellence.

\* retrospectively means that these new terms and conditions apply to future claims irrespectively of your registration date; any past claims that were decided in accordance with previous terms and conditions or which were not brought forth within the provided time limit, may not benefit from these new terms and conditions.

# POLYTECH

Commitment you can feel

# NEW with more benefits! IMPLANTS OF EXCELLENCE

Programme Registration Guide

POLYTECH Health & Aesthetics GmbH Altheimer Str. 32 | 64807 Dieburg | Germany Tel.: +49 (0) 6071 98630 Fax: +49 (0) 6071 986330 E-Mail: ioe@polytechhealth.com For more information visit: www.polytechhealth.com

Follow us on



